

Rotenier Privacy Policy

This website is provided and managed by Rotenier, Ltd. (hereinafter referred to as “Rotenier” or we).

Rotenier recognizes the importance of protecting the privacy of personal and financial information. We have instituted reasonable policies and security measures to protect the information you provide to us. When you register online with Rotenier or use our online store you give us your consent to process and use such submitted personal data in accordance with this privacy policy.

This privacy policy applies to all protected personal information collected, maintained or used by Rotenier in North America.

What Information Rotenier Collects

Rotenier collects personal data from visitors to the website who register their information or who use the online store. We also use cookies (as described below) and track IP addresses so that we can improve our services and enhance your Rotenier experience. In addition, Rotenier collects some protected personal information (e.g., name, address, telephone number(s), credit card information, email address, etc.) from our customers who submit a customer information card from our affiliated companies and, on occasion, from unrelated third parties. To serve you better, we may combine information you give us with other information which is publicly available.

Rotenier does not knowingly collect personally identifiable information from anyone under the age of thirteen. If you are under thirteen, please ask your parents to register and/or use the online store.

How Rotenier Uses Information You Provide

If you give us your personal information, then with your consent, Rotenier will use this information to keep you informed of our special events or promotions, to register you with our website, to administer our website services, and/or to process any orders you may place online. Otherwise, we may use the information you provide to us only to review our performance and to improve our services to you, or to communicate with you about your order if you have placed an online order.

We will send you announcements or communications by email only if you give us your permission to do so by either giving the appropriate consent on our web site or by submitting your email address on a customer information card.

Does Rotenier Share Your Information With Others?

Rotenier does not sell, rent or disclose our client's names, addresses, email addresses or other personal information to any non-Rotenier entity. In order to maintain our website, to manage our database, to distribute e-mails and to provide client communications, Rotenier contracts with selected third parties. As necessary, the personal information you provide to us may be processed by these third parties, solely on Rotenier's behalf but we do not authorize any of these service providers to make any other use of your information. We do not otherwise disclose your information to third parties, unless we are required to do so by law or in connection with a legal claim or proceeding. If Rotenier is acquired by another entity or is merged or consolidated, information about Rotenier customers may be made available to the new entity. However, the new entity will agree to protect the confidentiality of your personal information consistent with this Privacy Policy.

Security

Rotenier uses appropriate security measures to protect the information you provide to us. However, while we take reasonable steps to protect this personal information from unauthorized access, use or disclosure, you accept that no Internet data transmission can be guaranteed to be secure from access by unintended recipients and will not hold us responsible for any breach of security unless this breach is due to our negligence.

Accuracy and Retention

You are entitled to request access to and correction of all personal data you provide us, or to remove your name from the Rotenier's marketing list at any time by contacting our customer service at (212) 768-1117 or by contacting us at the email or mailing address listed below.

If you are registered with Rotenier on our website and would like us to remove you from our marketing list, please email us at orders@rotenier.com.

About Cookies

Cookies are pieces of information a web site can send to your computer's browser for record-keeping purposes. We use cookies to ascertain which web pages are visited and how often, to make our web site more user friendly, and to give you a better experience when you return to the website. For example, cookies allow us to save your password so you do not have to re-enter it every time you visit our site. Most web browsers automatically accept cookies, but you do not have to accept them. To disable cookies, you should access the "help" tab on your browser or read the information that came with your browser software. However, your visit to our website will be significantly enhanced if cookies are not disabled. If you do not disable your cookies, you accept our collection and storage of any of your personal information such cookies contain.

Acceptance of Privacy Policy and Modifications

By accessing and using the Rotenier website (including purchasing items through our website), or by submitting a customer information card, you consent to our collection, use and disclosure of your information as described in this privacy policy. Rotenier reserves the right occasionally to make changes to our privacy policy or practices. We will post the updated policy on our website, and thus we encourage you to review this page from time to time, particularly each time you use our online shop.

If you are registered with us and would like to delete your registration and personal details from our database, please email us at orders@rotenier.com.

Contact Us

If you have any comments or queries regarding our privacy policy, please send an email to orders@rotenier.com or telephone (212) 768-1117.